

## SHOPPING APPOINTMENT AGREEMENT

Beginning June 1<sup>st</sup>, 2020, we will be allowing customers to shop in-store by appointment only. The following rules must be followed, or we will be unable to honor future requests for appointments. Please sign this agreement and return a copy to your sales representative either prior to or upon arriving for your first appointment. By signing, you are agreeing to abide by the rules outlined below. These procedures are in place to keep our customers and our employees safe and healthy. Thank you for your cooperation!

- Appointments are limited to one (1) hour duration, with the first 30 minutes being allotted for the cooler. You may spend no more than 30 minutes in the cooler. (Time allotted for the cooler will end 30 minutes after your scheduled appointment time; when your cooler time has elapsed or when you are finished shopping for fresh product, the remainder of your time may be spent in supplies and/or plants.)
- Customers may arrive any time during the 60 minutes of their scheduled appointment; however, if you are late, the appointment will still end on schedule, and you will forfeit a portion of your time in the cooler. (Example: if an appointment is scheduled for 10:00, it will end at 11:00 with no exceptions. If you do not arrive until 10:15, you are limited to 15 minutes in the cooler.)
- Please call your sales rep when you arrive for your appointment. They will let you in at Door A. When you are finished shopping, or at the end of your scheduled appointment time, your sales rep will let you out at Door A. You will be asked to exit the building and wait in your vehicle while your sales rep completes the checkout process. We will bring your order to your vehicle after invoicing and packing has been completed.
- Everyone is required to wear masks at all times when in the building. This is in accordance with City of Minneapolis regulations. If you do not have one, you may purchase one from us. Please also sanitize your hands using the station at Door A upon arrival and departure.
- Only one person per shop will be permitted in the building. No one under 18 may enter; no outside food or beverage may be brought in; no pets may be brought in. The restrooms by Door A are the only ones available for customer use.
- The sales floor is limited to employees only; you may not stand or wait at any sales desk.
- We ask that you give at least 24 hours' notice in the event that you need to cancel or reschedule your appointment. Rescheduled appointments will be subject to availability.
- Please pre-order the majority of your product and submit your product list to your sales rep least two (2) hours prior to your scheduled appointment. Your sales rep will pull and set aside as much of the pre-ordered product as possible prior to your arrival to expedite the appointment process. You will still have sufficient time to select your own product and browse.
- Customers who fail to comply with the appointment rules will not be permitted to schedule additional appointments.
- Customers who are experiencing illness or symptoms of any kind will be asked to reschedule their appointment after being symptom-free for a minimum of 72 hours.

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Customer Signature

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Date